



City of Federal Way

Multifamily Property Manager Resource Guide | 2025

wmnorthwest.com/federalway | 253-833-3333



My WM

Use the My WM App or this guide for tips and resources to improve garbage and recycling at your property. Others have found it easy to achieve success using these resources.

Invite WM's Recycling Outreach staff to property events to provide fun and informative recycling presentations for residents. We're here to help! Contact recyclenw@wm.com for more info.



Scan this code to download the My WM app



Mandatory Recycling

- City Code 19.125.150(7)(h) requires residents to recycle, and properties to offer as much recycling service as garbage service. Request assistance and/or use resources listed in this guide to come into compliance.
- Recycling services are provided by WM at no cost to properties. Multifamily properties may have as much recycling service as their base garbage service.

Illegal Dumping and Theft of Services

- "Illegal dumping" is garbage being placed on the ground instead of a container, regardless of who does it. If reported, Code Compliance will require the property owner to arrange for clean up.
- "Theft of service" is off-site material getting dumped in your garbage container without your permission (stealing your garbage service).
- Do not confront the suspect.
- Report to Police Department: 253-835-2121
federalwaywa.gov/page/file-police-report-online

Contact us for more information on educating residents

Invite Recycling Outreach staff to:

- Distribute reusable tote bags for residents to collect and carry recycling.
- Distribute recycling flyers to residents. Recycling guides are available in Spanish, Korean, and Russian.
- Distribute custom letters addressing specific issues such as tips for kids who take out the trash.
- Provide fun and informative recycling presentations at resident meetings and events.

Become Recycling Allstars!

Take our pledge to be entered to win one free pizza party for your staff and a recycling education day for your residents courtesy of WM.

- Scan QR Code to Sign Up!



Save Time and Money

Garbage charges vary by size of container and number of pickups.



- Encourage recycling right. By increasing recycling and reducing garbage collection, you can reduce your bill.
- Right size your container and frequency of pickup so material doesn't get left on the ground.
- Garbage and recycling containers must be located together and be no more than 150 feet from any residential building for easy resident access. (As required by FWRC 19.125.150.)
- Consider contracting out garbage enclosure monitoring and maintenance.
- Request slotted lids for recycling containers to reduce contamination.
- Instruct residents to flatten boxes.

Keep Enclosures Clean

Garbage trucks cannot pick up bulky items. WM offers a separate fee-based bulky item pick up service.

Hazardous waste is banned from garbage/recycling containers.



- Right size your container and frequency of pickup to avoid charges for extra set-outs.
- Close container lids to deter pests and keep rainwater from entering your container.
- Request free replacement of broken/damaged WM containers and lids.
- Pick up any litter or debris around containers frequently.
- Remove bulky items and hazardous waste from enclosures.
- Install cameras to monitor enclosures and institute fines to deter illegal dumping.

wmnorthwest.com/federalway | 253-833-3333

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3. RECYCLING

4. YARD+FOOD WASTE

5. GARBAGE

6. BULKY ITEM DISPOSAL / HAZARDOUS WASTE

7. OTHER RECYCLING & DISPOSAL OPTIONS

8. MONTHLY GARBAGE & YARD WASTE RATES

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RECYCLING



Help residents Recycle Right®. Make sure only the items listed below go in the **blue** container.

Mandatory Recycling: The City of Federal Way requires all multifamily properties to recycle. WM wants to help you meet these requirements. Questions? Email us at recyclenw@wm.com or call 253-833-3333.

Metal

ALUMINUM & TIN CANS

Place tin lids in can, crimp shut.

SCRAP METAL

Small, non-working metal appliances, pots, tools, etc. Limit 2' x 2' x 2', 35lbs; no wood, plastic, or rubber attachments; no sharp metal.



Glass

JARS & BOTTLES (ALL COLORS ACCEPTED)

Only bottles and jars—no other types or shapes of glass are allowed.

Paper and Cardboard

CLEAN & DRY

Most types of paper and cardboard are accepted, as long as it is clean and dry. Instruct residents to flatten boxes.



Plastic

BOTTLES, JUGS & TUBS

Only recycle these "shapes" of plastic containers—do not worry about the recycling symbol or number.



RECYCLING TIPS

Clean • Empty • Loose

Valet Services may be used at your property. Valet Services use plastic bags to collect materials. However, materials in plastic bags do not get recycled at recycling facilities. If your property hires a contractor to collect recycling in plastic bags at each residence, make sure they understand this rule and empty all materials out of bags into your containers. Another option is to instruct residents to self-haul recycling to containers.

Empty and rinse out all food residue. Labels do not need to be removed.

Remind residents that no plastic "recycling bags" or garbage bags are allowed in the recycling. Residents should empty clean recyclables out of bags and boxes into dumpsters so they can be easily sorted.

The numbers no longer matter. Recycle plastic only if it is a bottle, jug, or tub.



FREE RECYCLING TOTE BAGS

These totes are great to give to your residents for collecting and carrying to the recycling container.

Contact the WM education team at recyclenw@wm.com to request a delivery.



SLOTTED RECYCLING LIDS

Slotted lids decrease garbage, bagged material, and other non-recyclable items from going in the recycling.

The lids lock shut with a notched slot opening.

Contact WM for free slotted lids on your recycling dumpster.



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Invite WM's Recycling Outreach staff to property events to provide fun



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YARD+FOOD WASTE



These go in your **green** yard+food waste cart.

Paper

MUST BE UNCOATED (NOT SHINY OR PLASTIC-LINED)



Food Scraps & Leftovers

ALL FOOD INCLUDING MEAT, CHEESE AND BONES



Yard Waste & Plants



No plastic bags, plant pots, soil, sod, rocks, liquids, shredded paper or pet waste.

Are You Ready?

If your residents are super recyclers who know how to sort properly, contact us for assistance in starting a yard+food collection program.

By signing up for yard+food service you are:

- ✓ Offering a desirable amenity to your residents
- ✓ Potentially saving money on garbage service costs by diverting material away from the landfill

Setting up a Successful Yard+Food Waste Collection Program

- 1 Identify where you can add a yard+food waste cart.** We recommend one 96-gallon yard+food waste cart for every 100 units. Yard+food waste carts should be placed next to the garbage and recycling containers.
- 2 Consider whether your property is ready to begin yard+food waste.** If your property experiences frequently contaminated recycling, it is best to focus on helping your residents recycle right.
- 3 Assess resident interest.** Reach out to residents to determine whether a yard+food waste program is something that would be used at your property.
- 4 Contact WM at 253-833-3333 to sign up for service.** You can cancel yard+food waste service at any time.
- 5 Educate and motivate residents.** Communicate with residents what can be included in the yard+food waste program through an email, letter, and/or meeting. Consider setting aside time for a kickoff meeting or open house event to answer questions about the new program.
- 6 Orient new residents.** At move-in, explain the yard+food waste program to new residents and provide copies of guides (available at wmnorthwest.com/federalway/apartments).
- 7 Track how the yard+food waste program is going.** Is the yard+food waste cart being used? Keep an eye on what is ending up in the yard+food waste cart and communicate with residents when the wrong materials are being put in.



Recommended Waste Enclosure Layout

Place yard+food waste cart next to garbage and recycling.

Clearly label all waste containers.

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GARBAGE



Bag these and put them in your **gray** garbage cart. Collected weekly.

Non-Recyclable Plastic



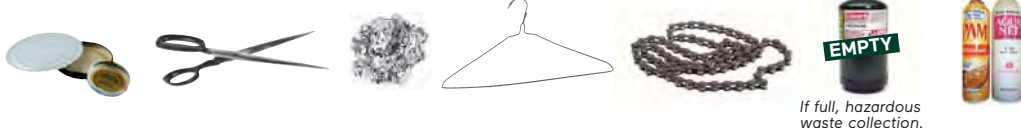
Non-Recyclable Glass



Non-Recyclable Paper



Non-Recyclable Metal



If full, hazardous waste collection.

GARBAGE TIPS

Double bag pet waste, vacuum dust, sawdust and cold ashes.



DO NOT put liquids, yard waste, hazardous waste, batteries, or recycling in the garbage.



Latex and oil-based paint recycling information can be found at paintcare.org.



New options are available for paint drop off in Federal Way. Latex paint that has turned solid may be placed in the garbage.

Dumpster Rental

Order roll-off dumpsters for large cleanups, junk and trash removal, and construction and demolition debris.

Contact us at **253-833-3333** to order.



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BULKY ITEM DISPOSAL

Bulky Item Collection

Bulky item collection is available at a charge.

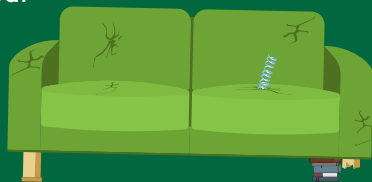
Bulky items include large appliances, sofas, and mattresses. Cubic yard rate available for miscellaneous items.

Call **253-833-3333** to schedule your pick up.

WM's fees are lower than local transfer stations (dumps)—and we come to you, saving the trip.

Check our website for details and rates.

wmnorthwest.com/federalway/comguidelines/gif/comratesheet.pdf



Give it Away

Some household items can be sold or given away.

Encourage residents to post a free ad internally at your complex or online; they will be amazed at what other people might want.

- Buy Nothing Project
- Craigslist
- Facebook Marketplace
- Nextdoor
- OfferUp



Recycle Right®

Ensuring your recycling program is effective and accessible can be a great way to improve your properties.

As a property manager, you are the key to success.

Encourage your residents to recycle and dispose of things properly.

Fine tune your recycling program so your tenants don't just recycle, they Recycle Right®.

HAZARDOUS WASTE

Never dispose of **hazardous waste** in the garbage, recycling, yard+food waste, or down the drain.

Federal Way businesses may be eligible for no-fee hazardous waste disposal up to four times a year at Haz Waste Program collection sites.

To learn requirements visit: kingcountyhazwastewa.gov/en/business-disposal or call the Haz Waste Help Line at 206-296-4692.

Auburn Hazardous Wastemobile

1101 Outlet Collection Way, Auburn — outside loading dock area near Nordstrom Rack. Saturdays and Sundays, except holiday weekends, 10am-5pm

ACCEPTED ITEMS:



Auto Products



Oil-based Paint*, Thinners & Solvents
*Visit paintcare.org for info about recycling paint.



Fuel & Flammables



Cleaners



Batteries & Fluorents



Weed & Bug Killer

Visit kingcountyhazwastewa.gov for a full list of accepted items, details, and restrictions. Hazardous Waste Hotline: **206-296-4692**

wmnorthwest.com/federalway | **253-833-3333**

CAUTION DANGER WARNING ! POISON

These four words are on the labels of many products we use in our homes and businesses. These products are considered hazardous.

USE GREENER ALTERNATIVES

Visit kingcountyhazwastewa.gov for green cleaning recipes and other helpful information.

NOT ACCEPTED:

- × Latex Paint* × TVs × Computers
- × Empty Containers × Tires
- × Electronics × Explosives
- × Medicine × Garbage

* free disposal options at paintcare.org

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OTHER RECYCLING & DISPOSAL OPTIONS

Want to know what goes where in Federal Way?



Download the Recycle Coach app or visit our website by scanning the QR code or visiting: Uqr.to/RecycleCoachFW

Many items are recyclable, but don't belong in your curbside recycling cart.

BATTERIES

The City of Federal Way offers free battery recycling locations.

Find out more at this website:

- federalwaywa.gov/page/battery-recycling

Also accepted at the Wastemobile.



BRANCHES & STUMPS

- **Bow Lake Transfer Station**
18800 Orillia Rd S, Tukwila
206-477-4466

- kingcounty.gov/solidwaste



BUILDING & REMODELING MATERIALS

- **Habitat for Humanity ReStore**
4824 S Tacoma Way, Tacoma
253-779-8149

- thehabitatstores.org

- **Second Use Tacoma**
2328 Fawcett Ave, Tacoma
253-267-0820

- seconduse.com



CLOTHING & HOUSEHOLD GOODS

Donate used clothing and household goods to clothing banks and secondhand stores.

Ripped, stained or damaged clothes, shoes, and linens aren't garbage anymore. Most secondhand stores accept these. Find locations at:

- kingcounty.gov/threadcycle



CONFIDENTIAL DOCUMENTS

The Washington State Office of the Attorney General publishes a list of free community shredding events.

- **Community Shred Events**
800-551-4636

- atg.wa.gov/shredathon.aspx



COOKING OIL

- **French Lake Dog Park**
31531 1st Ave S

- federalwaywa.gov/page/cooking-oil

ELECTRONICS

- takeitbacknetwork.org

- **UpTekk**
101 Lund Rd, #A/B, Auburn
206-497-9979

- uptekk.com

- **SBK Recycle**
6815 26th St E, Fife
253-539-9095

- sbkrecycle.com



FLUORESCENT BULBS & TUBES

- lightrecycle.org

- **Northshore Ace Hardware**
35419 21st Ave SW, Fed. Way
253-835-5052

- **Batteries Plus Bulbs**
31830 Pac Hwy S, Federal Way
253-666-9555

Also accepted at the Wastemobile.

LARGE APPLIANCES & SCRAP METAL

- **Calbag Metals**
1602 Marine View Dr, Tacoma
253-572-6800

- calbag.com

- **UpTekk**
101 Lund Rd, #A/B, Auburn
206-497-9979

- uptekk.com



MATTRESSES

- **Bow Lake Transfer Station**
18800 Orillia Rd S, Tukwila
206-477-4466

- (Disposal fees apply)

- kingcounty.gov/solidwaste

- **UpTekk**
101 Lund Rd, #A/B, Auburn
206-497-9979

- uptekk.com



MEDICATION

- medicinereturn.org

- **Police Department Lobby**
33325 8th Ave S, Federal Way
253-835-6700

- **Kaiser Permanente**
301 S 320th St, Federal Way
253-874-7000

- **HealthPoint/Health Dept.**
33431 13th Pl S, Federal Way
253-874-7634

- **Virginia Mason**
33501 1st Way S, Federal Way
253-838-2400

NEEDLES & SHARPS

Put needles in a puncture resistant container with a tight fitting lid.

- **Public Health**
33431 13th Pl S, Federal Way

- **Bow Lake Transfer Station**
18800 Orillia Rd S, Tukwila
206-477-4466

PAINT

Latex and oil-based paint are accepted at no charge at PaintCare drop-off locations.

- paintcare.org



PLASTIC BAGS

Clean plastic bags, dry cleaning bags and other types of film plastic can be recycled at most grocery stores.

- styrorecycle.com



POLYSTYRENE FOAM BLOCKS & PACKING PEANUTS

- **Styro Recycle**
23418 68th Ave S
(West Valley Hwy), Kent
253-838-9555

- styrorecycle.com



REFRIGERATORS & FREEZERS

Refrigerators and freezers must be specially handled, so recycling options are more limited and costly than other appliances. WM offers curbside removal of bulky items. See *Bulky Item Collection* page for more details.

- **Bow Lake Transfer Station**
18800 Orillia Rd S, Tukwila
206-477-4466

- kingcounty.gov/solidwaste



TVS & COMPUTERS

Free—working or not.

- ecyclewashington.org

- **Goodwill**
32521 Pacific Hwy, Federal Way
253-946-0447

- **Video Only**
1643 S 352nd St, Federal Way
253-661-7700

Please contact businesses for current rates, hours and restrictions.

Service providers are highlighted as a courtesy to the public and not as an endorsement or guarantee of the quality of services offered or provided.



wmnorthwest.com/federalway | 253-833-3333

MONTHLY GARBAGE & YARD WASTE RATES

January 1, 2025 thru
December 31, 2025

Rates do not include
taxes or applicable fees.



GARBAGE			1 Collection per Week	2 Collections per Week	3 Collections per Week	4 Collections per Week	5 Collections per Week
		20-gallon cart	\$25.44	---	---	---	---
	35-gallon cart	\$29.24	---	---	---	---	---
	64-gallon cart	\$44.31	---	---	---	---	---
	96-gallon cart	\$59.40	---	---	---	---	---
	1-yard container	\$149.50	\$299.07	\$448.63	\$598.20	\$747.80	
	1.5-yard container	\$201.80	\$403.71	\$605.61	\$807.53	\$1,009.43	
	2-yard container	\$254.30	\$508.66	\$763.05	\$1,017.42	\$1,271.79	
	3-yard container	\$359.87	\$719.85	\$1,079.79	\$1,439.75	\$1,799.75	
	4-yard container	\$455.84	\$911.81	\$1,367.77	\$1,823.71	\$2,278.69	
	6-yard container	\$654.00	\$1,308.03	\$1,962.15	\$2,616.18	\$3,270.29	
	8-yard container	\$830.76	\$1,661.62	\$2,492.48	\$3,323.34	\$4,154.18	
	Extra yardage, per yard	\$20.62	---	---	---	---	
GARBAGE COMPACTOR/DROP BOX	Compactor drop box haul + disposal				\$297.62 per haul + \$203.83 per ton		
	Drop box haul + disposal				\$245.19 per haul + \$203.83 per ton		
TEMPORARY GARBAGE DROP BOX 90 days or less.		Hauling Charge	Disposal Charge	Container Daily Rent	Container Delivery		
	10-yard container	\$289.86	\$203.83 per ton	\$2.86	\$109.33		
	15-yard container	\$289.86	\$203.83 per ton	\$3.47	\$109.33		
	20-yard container	\$289.86	\$203.83 per ton	\$3.95	\$109.33		
	25-yard container	\$289.86	\$203.83 per ton	\$4.72	\$109.33		
	30-yard container	\$289.86	\$203.83 per ton	\$5.33	\$109.33		
	40-yard container	\$289.86	\$203.83 per ton	\$5.91	\$109.33		
RECYCLING All-in-one/mixed or single material (cardboard, etc).	Multifamily properties receive unlimited recycling included with garbage service. Contact us to help you find the right service level for your property.						
	Mandatory Recycling: The City of Federal Way requires all multifamily properties to recycle. WM wants to help you meet these requirements. Questions? Email us at recyclenw@wm.com .						
YARD+FOOD WASTE			1 Collection per Week				
		35-gallon cart	\$14.25				
		64-gallon cart	\$15.04				
		96-gallon cart	\$15.88				
		More container service	Interested in a larger container? Contact us for rates.				
MISC. SERVICES Rates are per month unless shown otherwise.	Return trip (container blocked or non-serviceable) (per line of business)					\$18.49	
	Redelivery (per container)					\$37.03	
	Roll-out cart (per cart, per 25 ft. after the initial 25 ft.)					\$7.88	
	Clean/deodorize compost carts (per yard of container including return delivery)					\$12.32	

Recycle Right. See results in your bill: The value of materials recycled will be credited back to Federal Way businesses on the garbage bill. This will change annually based on the amount of correctly recycled materials by all of Federal Way. Make sure to recycle only plastic bottles, jugs and tubs; tin cans, aluminum cans, scrap metal, paper, and cardboard and that all materials are clean and dry, and free from foods and liquids.



wmnorthwest.com/federalway | 253-833-3333

CONTACT INFO



CURBSIDE GARBAGE, RECYCLING, & YARD+FOOD WASTE COLLECTION

📞 253-833-3333 (M-F 7 am-7 pm, Sat 8 am-5 pm)

✉️ pnwrsservices@wm.com

📱 My WM (App on Apple and Android)

🌱 ThinkGreenFederalWay

💬 Live Chat: wm.com (M-F 7 am-5 pm)

🌐 wmnorthwest.com/federalway

Select Language Information is available at the
above website using Google translate

정보는 구글 번역기를 사용하여 상기 웹사이트에서 확인할 수 있습니다.

La información está disponible en el sitio web anterior mediante el traductor de Google.

Информация доступна на вышеуказанном сайте за счет использования Google Translate.

Informação disponível na vicevazado website por meio do Google Translate.

Thông tin có sẵn tại trang web ở trên, vui lòng chọn chế độ Google Dịch.

Inclement Weather – Service Alerts

Putting safety first, minimizing disruption for customers and making sure you have the best information available. That's our commitment to you when conditions prevent us from collecting as usual.

🌐 servicealerts.wmnorthwest.com/federalway

♻️ Printed on recycled paper

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Environmental Services Division RECYCLING & COMPOSTING INFORMATION

📞 253-835-2761 ✉️ recycle@federalwaywa.gov

🌐 federalwaywa.gov/recycling

🗑️ King County TRANSFER STATIONS (DUMP)

📞 206-477-4466 🌐 kingcounty.gov/solidwaste

📍 **Algona Transfer Station**
35315 W Valley Hwy S, Algona

📍 **Bow Lake Transfer Station and Recycling Center**
18800 Orillia Rd S, Tukwila

HAZARDOUS WASTE DISPOSAL

📍 **Auburn Hazardous Wastemobile**
1101 Outlet Collection Way, Auburn

📞 206-296-4692 🌐 kingcountyhazwastewa.gov

♻️ Recycling Databases

Recycle Coach

🌐 uqr.to/RecycleCoachFW

“What Do I Do With...?”

📞 206-477-4466 🌐 kingcounty.gov/whatdoi dowith

Washington State Recycling Database

📞 1-800-RECYCLE (732-9253) 🌐 1800recycle.wa.gov