



City of Duvall On-Call Cleanup Program

Frequently Asked Questions

Q: What is the On-Call Cleanup Program?

WM and the City of Duvall have partnered to provide single family residences with an On-Call Cleanup Program that allows each single family residence to place up to one cubic yard of garbage plus two large items at the curb for collection once per calendar year.

Q: Who Can Participate?

City of Duvall single family residents who subscribe to WM collection service and have an account in good standing. This includes duplex, triplex, fourplex, and mobile homes that are billed for collection service individually.

Q: How do I participate?

Call seven days in advance to schedule collection: 800-592-9995 (no collection during holiday weeks.)

Q: How many pickups are allowed?

One pickup at no charge per calendar year.

Q: Can I set out bags of garbage?

The On-Call Cleanup Program is meant for items that are too bulky or large to put in your regular garbage cart, e.g., an old vacuum, broken big wheel, plastic swimming pool, mattress, chair, etc.

Q: Is there a size limit?

Yes. Two (2) large items such as couches or large chairs and/or one (1) cubic yard of household garbage (around 3' x 3' total) of small items weighing less than 65 lbs. We reserve the right to refuse items that are not listed, or items that are contaminated or too large/heavy to safely handle.



Q: What is acceptable household waste that I can set out for bulky collection?

Here is a list of items that you can leave out for a scheduled pickup:

- Sofa couch (no sleeper sofas)
- Sectional sofa
- Loveseat
- Futon
- Recliner
- Lounge chair
- Bed frame & rails (set count as 1 item)
- Mattress & box spring (set counts as 1 item)
- Dining table & chairs (set counts as 1 item)
- Hot tub cover (only)
- Ladder (6-foot limit)
- Large plastic play toy & outdoor kiddie pool
- Rug (no longer than 6 feet by one-foot diameter)
- Canopies (outdoor type pop-up or metal frame and no longer than 6 feet in length and 3 feet in diameter)
- Ottoman
- Dresser
- Bookcase
- Desk
- End table or nightstand (set)
- Coffee table
- Filing cabinet
- Small entertainment center
- Vacuum cleaner
- Child car seat or stroller
- Artificial Christmas Tree
- Wheelbarrow
- Microwave
- Barbeques (remove propane tanks, charcoal, ashes)

Limited to 8 feet in length and free of liquids, including oils and fuel. Please tape/tie closed any cords, etc. for easy handling.

Q: Are there items that are prohibited in the Annual Curbside Cleanup?

Yes. Please avoid leaving any of these items for pickup. Scheduled pickups containing these items will be rejected.

- Appliances
- Any liquid
- All automotive fluids and waste
- Running Gears
- Construction and demolition
- Asphalt
- Masonry
- Siding
- Structural metal
- Sand
- Dirt
- Thermometers
- Fluorescent bulbs
- Mercury switches
- Automotive waste
- Car batteries
- Car body parts
- Concrete
- Dry wall
- Roofing
- Insulation
- In-fill
- Rocks
- Vinyl flooring
- Thermostats
- Mercury batteries
- Hazardous waste
- Electronics