Service Information
CONTAINER SET OUT GUIDELINES

Please Allow Adequate Spacing Around Your Carts.

Your recycling cart will be collected every-other-week on your garbage collection day:

- Place carts at the curb by 6 a.m.
- Place carts three (3) feet apart with lids opening toward the street.
- Place carts at least three (3) feet from obstructions such as trees, utility boxes, fences and mailboxes. Our trucks need clear access to empty carts.
- Place wheels as close to the curb as possible.

SERVICE NUMBERS
Waste Management
- Customer service, billing and service changes: 1-877-466-4668
- Website: wmnorthwest.com/spokanevalley

HOLIDAY SCHEDULE
Waste Management provides collection service on all holidays except Thanksgiving, Christmas Day (Dec. 25), New Years Day (Jan. 1), Memorial Day, 4th of July and Labor Day. If any of these holidays fall on or before your regular collection day that week, your scheduled collection will be one day later that week including Saturday. For example, if a holiday falls on a Thursday, Thursday customers will be collected on Friday and Friday customers will be collected on Saturday.

SERVICE DELAYS
Waste Management is able to provide service in most weather conditions. In an event of extreme inclement weather event, visit http://wmnorthwest.com/weatherboardcw.html to learn about any weather-related service delays.

If weather conditions prevent safe collection, up to twice as much garbage, recyclables and compostables will be collected at no extra charge on your next regular collection day. No credits will be issued for collection delays due to weather.

OUTSIDE COLLECTION GUIDELINES

- Please do not move cart from the curb.
- Please do not block driveway or sidewalk.
- Please do not place cart near swimming pools, garages, or basements.
- Please do not place cart next to another cart.
- Please do not use a dog leash to hold your cart to the curb.

OPTION FOR BAGGED GARBAGE

Waste Management will collect bagged garbage. Our wheels will collect plastic bags.

WHY Recycle?

- Plastic bottles can turn into clothing
- Aluminum cans can turn into new ones in 60 days
- Today's news can become a new cereal box

How to Recycle:

- Recycle all bottles, cans and paper
- Keep items clean and dry
- No plastic bags

Visit Your Local Customer Service Office
The WM Customer Service Office is open in Spokane Valley. Come on in to say hello, and bring your questions!
9 am – 5 pm  Monday-Friday
11321 E. Indiana Road
Spokane Valley, WA 99206

We're also available online at wmnorthwest.com/spokanevalley
Or by phone 1-877-466-4668 • M-F 7-5, Sat 9-1

Visit SPOKANE RECYCLING CENTER
To Learn More Visit
RECYCLE OFTEN.
RECYCLE RIGHT.
Empty and rinse containers out. Place loose in cart.

RECYCLING

•松散的物品放入购物车中。
•冲洗打包装箱。

Recycling handles and lid. Please place 32-gallon container with cardboard box or labeled Kra/f_T bag, in your Blue Cart. Should be placed and jars glass bottles.

Labels OK. No caps or lids.

Clean, empty glass bottles and jars
No caps or lids. Labels OK.

Clean plastic
Plastic Bottles, Jugs, Tubs and Caps
No caps or lids.

Clean metal
• Aluminum Cans
• Tin, Steel and Metal Cans
• Aerosol Cans (empty, no lids or tips)

Small Pieces of Scrap Metal (not sharp or greasy) 2’x2’x2’ 35lbs max.

Recycling Tips
All recyclables should be placed in your Blue Cart. Please see attached calendar for details about your yard waste collection.

RECYCLING TABLE

- Plastic Bags
- Foam cups, stocks & packaging materials
- Food-soiled items
- Microwave Trays
- Ceramic & Dishes
- Window Glass & Mirrors
- Hazardous Waste Containers
- Non-recyclable paper
- Batteries
- Lids
- Syringes
- Window Glass & Mirrors
- Ceramics & Dishes
- Food-soiled Items
- Foam cups, blocks & packing materials
- Plastic Bags
- Aerosol Cans
- Tin, Steel and Metal Cans
- Aerosol Cans (empty, no lids or tips)

Small Pieces of Scrap Metal (not sharp or greasy) 2’x2’x2’ 35lbs max.

YARD AND FOOD WASTE

All of these items can go into your yard and food cart. Please see attached calendar for details about your yard waste collection.

Food scraps and leftovers
All these items can be composted in your food and yard waste cart. Keep out of your yard waste cart.

Yard trimmings
- Lawns, Grass, Plant Trimmings
- Branches and Christmas Trees

• Must be undecorated, uninked, cut into 4 foot lengths and 6’ or less in cart.

Extra Yard Trimnings
There is a charge for extra yard trimnings. Labeled cart or paper bags “Yard Waste” and put yard trimnings in the yard waste cart at 3 feet from front of property, and items are available for free.

Put extra yard trimnings in:
• Grass
• Yard waste cart

Garbage Tips and Guidelines
- Please bag all garbage.
- Double bag pet waste, packing pellets, vacuum dust, sawdust, and food waste in your yard waste cart.
- Weight limit: 32-gal/65 lbs.

Extra help on recycling. Put extra recyclables in a clearly labeled Kraft bag, cardboard box or 32-gallon container with handles and lid. Please label “Recycle.”

Keep Out of RECYCLING
- Plastic Bags
- Foam cups, stocks & packaging materials
- Food-soiled items
- Microwave Trays
- Ceramic & Dishes
- Light Bulbs
- Window Glass & Mirrors
- Hazardous Waste Containers
- Non-recyclable paper
- Batteries
- Lids
- Syringes
- Window Glass & Mirrors
- Ceramics & Dishes
- Food-soiled Items
- Foam cups, blocks & packing materials
- Plastic Bags
- Aerosol Cans
- Tin, Steel and Metal Cans
- Aerosol Cans (empty, no lids or tips)

Small Pieces of Scrap Metal (not sharp or greasy) 2’x2’x2’ 35lbs max.

2018–2019 Collection Schedule

REMEMBER!
Place carts at the curb by 6 a.m. on your service day.

- Recycling: collected the week of your garbage day.
- Holiday Delays: If collection falls on or after Thanksgiving, Christmas Day (Dec 25), New Year’s Day (Jan 1), or Independence Day (July 4), collection will be one day later that week. For your garbage cart: July 4 collection will be Saturday service for Friday customers.
- Identity: Solid waste collection will be collected first week full month, December–February as indicated on the calendar.
- Weekly: yard waste cart all continue on the week of Feb 24th, second on the week of Mar 26th.
- Christmas trees will be collected January 1–January 12, 2018. (One (1) extra charge will be added to non-yard waste subscription per whole tree. Trees must be cut to not exceed no longer or wider than four (4) feet.)

Garbage and Recycling

Garbage and Recycling

- Hot Coals/Ash
- Hazmat Cans
- Medical Waste
- Syringes
- Fluorescent Bulbs & Tubes
- CFC, Light Bulbs
- Computers
- TVs

2018-466-4668
www.wmnorthwest.com/spokanevalley

In Spanish:
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4 (donate to a charity or school)