

Waste Management adjusts recycling and garbage schedules to improve service and help contain costs

FOR MORE INFORMATION

Waste Management

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Curbside collection days change for 8,000 residential customers in Newberg and Dundee

NEWBERG and DUNDEE, Ore. - (June 16, 2014) - Collection days are changing for Waste Management residential customers in Newberg and Dundee, beginning in mid-June. The changes are part of a route consolidation that involves replacing older trucks to improve service and help contain costs.

“We now have a newer and more efficient fleet serving our residential customers in Newberg and Dundee,” said Jackie Lang, communications manager for Waste Management. “The older trucks tended to have higher maintenance costs and were prone to load imbalances that sometimes resulted in extra trips to the transfer station,” Lang said.

“The design of the old split-body trucks was intended to be efficient because one truck collected both garbage and recycling, in separate compartments,” she said. “But sometimes loads became imbalanced, requiring drivers to interrupt their routes and make unscheduled trips to the transfer station.

With the newer fleet, two trucks will collect from a residential customer on the same day. One truck will collect garbage; the other will collect recycling or yard debris, depending on the collection schedule for that area.

What do I need to know?

- ▶ Collection days are changing for 80 percent of Newberg residents and all Dundee residents, effective the week of June 16.
- ▶ Waste Management is notifying customers of the new collection schedule by letter and phone calls.
- ▶ If you have questions, call Waste Management at 800.808.5901.
- ▶ Collection times may vary during this transition. To ensure uninterrupted service, please put containers at the curb the night before your new collection day.
- ▶ There is no additional cost to the cities or residential customers.

About Waste Management

Waste Management is the leading provider of recycling and environmental services in North America. The company serves 20 million residential, commercial, industrial and municipal customers. In Oregon, Waste Management provides recycling and waste collection for the cities of Newberg and Dundee, parts of Yamhill County, Washington County, the Portland Metro area, Columbia County, and the Klamath Falls area. The company operates three landfills in Oregon and generates renewable energy to power 15,000 homes in Oregon and Washington. For more information, go to www.wmnorthwest.com or www.wm.com

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